

Dental Office Update



2024 CDT Code and Processing Changes

On January 1, 2024, Delta Dental of Oregon will implement the changes below. We've provided a list of the new codes as outlined by the ADA in CDT-24. The table below shows you which new codes may be covered under DDOR. Any new CDT codes not listed on the chart are not covered under DDOR plans.

Please refer to the group limitations of each patient's plan in Benefit Tracker for specific benefit information as some plans may handle the new codes differently.

CDT-2024 code books can be purchased through the American Dental Association at ada.org.

New 2024 CDT codes:

Code	Nomenclature	2024 Coverage
D0396	3D printing of a 3D dental surface scan	Inclusive of other procedures and is not billable to the patient.
D2976	Band stabilization - per tooth	Benefits are limited to posterior permanent teeth only. Once per tooth per lifetime
D2989	Excavation of a tooth resulting in the determination of non-restorability	Considered an incomplete service and the fees are not billable to patient.
D6089	Accessing and retorquing loose implant screw - per screw	For plans that cover implants: Covered once in a 24-month period. If billed with D6080 (implant maintenance) and/or D6090 (implant repair) the fee is not billable to the patient.
D7284	Excisional biopsy of minor salivary glands	Like other biopsy codes, the benefit will be based on dental consultant review. However, if

		billed with a surgical procedure (e.g., apicoectomy, extractions, etc.) fees are not billable to the patient if surgical service is performed in the same surgical area and on the same date of service.
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2024 Processing Policy Changes:

Code	Nomenclature	2024 Coverage
D0210	Intraoral - comprehensive series of radiographic images	Benefits are limited to either an intraoral complete series radiographic images (D0210) or panoramic radiographic image (D0330) within the five year period. Any additional benefits are DENIED
D0330	Panoramic radiographic image	
D4381	Localized Delivery of Antimicrobial Agents via a Controlled Release Vehicle into Diseased Crevicular Tissue, Per Tooth	The procedure will now deny as not a covered benefit and is now billable to the patient.

Clinical Requirement Change:

Code	Nomenclature	2024 Clinical Requirement Change

D4341	Periodontal scaling and root planing - four or more teeth per quadrant	Effective 1/1/24, fees for Periodontal scaling and root planing (D4341) are not billable to the patient if radiographic documentation does not support bone loss. In addition to the current requirements of submitting periodontal charting (probing done within the past 12 months) and a diagnosis documented within the chart notes regarding the necessity of the periodontal treatment, we will also require periapical and/or bitewing x-rays which show bone loss. If x-rays are not available treatment will not be billable to the patient.
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Medicare Advantage Updates

Delta Dental of Oregon has partnered with Providence Health Assurance to provide covered supplemental dental services to Providence Health Medicare Advantage plan members. Benefits vary based on plan design and optional coverage enrollment.

Please visit our new [Medicare Advantage webpage](#) to view additional updated information about our Medicare Advantage partnerships.

New benefit program for patients with Intellectual and/or Developmental Disabilities (IDD)

According to the World Health Organization, one in every 10 people have a disability. Of those, two-thirds do not receive any kind of dental care despite having higher rates of oral health issues. We believe everyone deserves a healthy smile. As such we are pleased to announce that, starting January 1, 2024, Delta Dental of Oregon & Alaska is launching enhanced benefits for adult and pediatric members with Intellectual and/or Developmental Disabilities (IDD).

This program will offer benefits designed to improve the experience for patients with IDD and reduce barriers to getting the dental care they need.

[Click here to view the program's benefits.](#)

Who is eligible?

This enhanced benefit will be available to any fully-insured Delta Dental of Oregon or Delta Dental of Alaska member with an Intellectual and/or Developmental Disability. The American Academy of Pediatric Dentists defines an IDD as: *Any physical, developmental, mental, sensory, behavioral, cognitive or emotional impairment or limiting condition that requires medical management, health care intervention and/or use of specialized services or programs.*

How do I get these benefits for my patients?

Call the Delta Dental Customer Service team at 888-217-2365 to find out how to get these additional benefits.

Changes to ADA Dental Claim Form effective January 1, 2024

Effective January 1, 2024, dentists and dental industry partners will see updates to the claim form designed to streamline dental claims processing.

The [2024 ADA Dental Claim Form video](#) provides an overview to the 2024 Dental Claim Form changes and addresses topics such as "locum tenens" dentists, last scaling and root planing dates, and payer ID fields.

For your ease, you can access the 2024 ADA Dental Claim Form via the Delta Dental dentist dashboard at <https://provider.deltadental.com/dashboard/?viewtab=submitclaims>.

We encourage you to review the 2024 ADA Dental Claim Form and communicate changes with your billing staff.

ADA policy recommends the use and acceptance of the most current version of the ADA Dental Claim Form by dentists and payers. You can find additional information about these changes by visiting [ADA.org/DentalClaimForm](https://ada.org/DentalClaimForm).



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[Dentist Handbook \(PDF\)](#)

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