

Dental Office Update



Summer 2026

Thank you for stopping by and saying Hello!

Thank you to everyone who visited our booth at the Oregon Dental Conference!

It's always a great opportunity to catch up, review our programs, and share all that's new!

We appreciate you and thank you for providing excellent dental care within the community.



Please make sure you are using our current credentialing email address

Please update your contact list with Delta Dental of Oregon's newest credentialing email:

dentalcredentialingor@deltadentalor.com

What's Credentialing?

Credentialing or recredentialing is the process of verifying a licensed practitioner's training, experience, and current competence.



Delta Dental of Oregon's credentialing process occurs once every 3 years for participating providers and is based on the standards of national, federal, and state accrediting and regulatory agencies. This process helps ensure Delta Dental members have access to the highest-quality dentists within our dental provider networks.

We accept credentialing information through the Council for Affordable Quality Healthcare's (CAQH) online credentialing system which can save you valuable time and keep all your documents in one place or you can fill out and return the [credentialing forms](#) found on our website at [DeltaDentalOR.com](#).

To sign up or access your CAHQ account, go to [ADA Credentialing](#), click the "Sign in to CAQH" button and follow the steps to create a new account or login.

For more information about directly credentialing with Delta Dental of Oregon, please visit our website at [DeltaDentalor.com](#) under [Contracting and Credentialing](#).

Are you and your patients missing out on enhanced benefits!

Explore our Additional Programs page to see what kind of enhanced benefit programs we offer your at-risk patients.

Check out [DeltaDentalor.com](#) to see what extra benefits you and your patients could be eligible for. Here you'll find program information for the:

- Health through Oral Wellness program
- Oral Health, Total Health program
- Intellectual and /or Developmental Disabilities (IDD) program

Simply check the Group Limitations tab of Benefit Tracker to see if your patient is eligible for one or more of these programs.

These programs have no age restrictions and there is no cost or change in contracting for you as a participating provider.

See if you and your patients are missing out on these additional benefits by visiting the [Additional Programs page](#) of [DeltaDentalor.com](#).



Best Billing Practices



Please let us know if you have any changes to your practice or providers

Help us update your information so that your patients can find you easier and your claims process faster!

Maintaining accurate provider information is essential to delivering excellent service to both our providers and our members. Keeping your practice details current ensures smooth claims processing and helps patients easily locate your practice through our online provider search tool, [Find Care](#).

If you have an upcoming practice move, acquire a new location, hire new providers or have a billing address change or a Tax Identification Number (TIN) change, please notify our Dental Professional Relations team.

Accurate records help ensure:

- Your payments are sent to the correct address - reducing delays and preventing misrouted checks
- Faster claims processing - minimizing administrative back-and-forth
- Improved patient access - making it easier for member to find you online

As a valued partner, we appreciate everything you do to support our members and their oral health. Thank you for helping us keep your practice information up to date.

If you have any questions, please reach out to us at dpror@deltadentalor.com or call us at 888-374-8905.

Health through Oral Wellness Tips & Tricks

How to get the most from this program!



Keep your patients Health through Oral Wellness benefits active!

Remember to reassess your Health through Oral Wellness patients once every 12-14 months to keep their extra benefits active!

To **confirm your patient's enrollment** in the Health through Oral Wellness program. Simply log into Benefit tracker and review the Group Limitations page under the Group Limitations tab. Patients are eligible for the Health through Oral Wellness program will have this program listed in their extra enhanced benefits. Once a qualifying PreViser risk assessment has been submitted a new notation will appear describing which extra benefits the patient has qualified for.

Also, a friendly reminder, please **do not** use the **Provider Correspondence webform** for any Health through Oral Wellness related questions as these will be rejected and sent back to the sender. Please reach out to us at the contacts provided below and we will be happy to help you.

If you would like to know more about the Health through Oral Wellness program, have questions, or if you would like a personalized training, please reach out to us by email at HtOWOR@DeltaDentalOR.com or by phone on our dedicated provider line at 844-663-4433.

Join our upcoming Providers Webinar!

Your Delta Dental of Oregon service representatives will be hosting a webinar this month via Microsoft Teams. Please see the below details to join us and be entered to win a \$25 gift card for attending!

Wednesday, June 10th from 12-1 pm

Some of the topics we'll be covering include:

- policy changes
- network options
- helpful billing tips
- enhanced programs
- best practices
- and more!



**Oregon
Providers
Workshop**

Check your inbox or spam for an invitation to register for this event if you haven't registered already. This invite would have been sent out in May from Delta Dental of Oregon. If you did not receive an invitation and want to join us, please email us at rsvpdpror@deltadentalor.com and we can get you registered.

In your RSVP, please include:

- Which event or events you would like to attend
- Attendees(s) name(s)

- Practice name & phone number
 - Email address to receive your invite
 - Email address for additional staff members wishing to attend using a different email
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888-374-8905 | dpror@deltadentalor.com

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