

Dental Office Update



DentaQual ratings now available!

In today's digital world, online ratings are often used by people to better understand the options available to them – whether restaurant options, event options or dental provider options. Ratings help people assess and better understand what they can expect and help them make decisions.

That's why we're excited to announce our new partnership with DentaQual, a leader in evidence-based dental provider ratings. With DentaQual, your score showcases the level of care you provide to your patients.

DentaQual's comprehensive quality metrics, developed by [P&R Dental Strategies](#), don't rate you based on subjective social media reviews. Instead, your score is objectively determined by your own treatment data from P&R Dental Strategies' aggregated claims database, DentaBase®.

Over 40 key performance measurements across five assessment categories are used to calculate your score in comparison with your peers, including:

1. Treatment outcomes
2. Commitment to best practices
3. Cost-effectiveness
4. Patient retention
5. Treatment recommendations

DentaQual ratings



Starting this month, your DentaQual rating will appear in our online provider directory, Find Care. Our members use Find Care to search for available dentists in their area. Here's an example of how your rating will look in the provider details section of Find Care. Members can interact with this rating and go to the DentaQual website to get more details on each rating. If you do not have a DentaQual rating, it simply means there is not enough data available to provide a rating for you. As the data is refreshed every month, your score may become available in the future.

DentaQual ratings include dentists participating in the Delta Dental PPO™ and/or Delta Dental Premier® networks.

Questions?

To learn more, email at DentaQual@pandr dental.com or call 609-783-9380.

Help keep your patients' extra benefits active by completing a PreViser risk assessment once every 12-14 months.

How do I know if my patient has qualified for extra benefits?

To confirm your patient is currently enrolled in a **Health through Oral Wellness**® enhanced benefit plan, simply log into Benefit tracker and review the Group Limitations tab. Patient's who have qualified for enhanced benefits will have one of the following notations listed.

HEALTH THROUGH ORAL WELLNESS – High Risk – Caries/periodontitis only

HEALTH THROUGH ORAL WELLNESS – High Risk – Caries/periodontitis and oral cancer

HEALTH THROUGH ORAL WELLNESS- High Risk – Oral Cancer only

What if I don't see one of the benefit descriptors after the HEALTH THROUGH ORAL WELLNESS PROGRAM notation?

If only the **HEALTH THROUGH ORAL WELLNESS PROGRAM** notation appears, this indicates your patient is **eligible** for the **Health through Oral Wellness**® program, but has not yet had a qualifying assessment submitted. For your patient to obtain enhanced benefits, a qualifying PreViser risk assessment must be submitted. Patient's with moderate-to-high risk scores would then **qualify** for enhanced benefits such as extra cleanings, fluoride, medicaments and more!

What happens if my Health through Oral Wellness® patient no longer shows as having the extra benefits?

If your patient has missed the 12-14-month re-assessment requirement, simply complete a PreViser risk assessment with qualifying scores to re-enroll them back into the **Health through Oral Wellness**® enhanced benefit plan.

Coming soon: Free virtual trainings.



Health through Oral Wellness® Provider Training

Wednesday, September 28th
12-1 pm



Save the date: Free virtual Dental Provider Workshop

Tuesday, November 15th
12-1 pm.

Topics to include:

To register simply email
RSVPdpror@deltadentalor.com.

In your RSVP, please note:

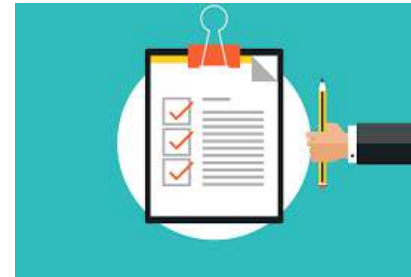
- **Attendee name(s)**
- **Practice name**
- **Practice mailing address**
- **Email address (to receive the invite)**

- **Helpful billing tips and tricks**
- **Tips for navigating Benefit Tracker and using the fax back option**
- **How to negotiate fees online**
- **Health through Oral Wellness® program overview**
- **Upcoming 2023 Medicare Advantage benefit changes**
- **Oral Health, Total Health® program and much more!**

Official invite and additional details will be forthcoming. We hope to see you there!

Share what makes you and your office unique and special.

We invite you to help our members create a long-lasting dental relationship by sharing what is special about you as a provider and your office. This helps members navigate which provider would best fit their needs when looking for a new dental home. Please feel free to share as much information as possible.



There are two survey types:

- **Provider specific survey for dentists to complete** - The practitioner survey is aimed at gathering information that is unique to each individual practitioner, such as race, ethnicity and gender.
- **Clinic specific survey for the office staff to complete** - The clinic survey is aimed at gathering information that is at the clinic level, such as ADA accessibility, languages spoken by staff, and if interpreters are available. This survey would be completed for each unique physical location of your practice.

Simply click the above survey name to access the online site.

Provider Handbooks

[Dentist Handbook \(PDF\)](#)

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