



## New directory search features - an enhanced way to connect providers and patients.

Delta Dental of Oregon has long had a vision of improving how we connect our members to a dental office that best fits their needs. In response to member feedback, and after careful consideration, we've now launched enhanced search functions on our [Find Care](#) site via [DeltaDentalOR.com](#).

Members can now search for a provider who fluently speaks their primary language, has enhanced experience treating patients with unique disabilities or, allows support animals to tag along for their office visit. Our hope is that these enhanced features aid in building a better fit for both the patient and provider, and thus, producing a better long-term doctor-patient relationship.

Every fall DDOR performs a directory accuracy audit. As such, you will likely see various communications throughout the next few months confirming your practice information. These surveys and initiatives help maintain our online listings, ensuring our members, your patients, have access to the most current office information.

In addition to the annual directory accuracy survey, you are also invited to share additional demographic information that goes beyond your name and service location. You now have the opportunity to share your race, ethnicity, languages spoken, gender, gender identity, and niche services offered.

We have created electronic demographic surveys available through our website - <https://www.deltadentalor.com/provider/resources/forms-and-documents>

There are two survey types:

**Provider specific survey (for dentists to complete)** - The practitioner survey is aimed at gathering information that is unique to each individual practitioner, such as race, ethnicity and gender.

**Clinic specific survey (for the office staff to complete)** - The clinic survey is aimed at gathering information that is at the clinic level, such as ADA accessibility, languages spoken by staff, and if interpreters are available. This survey would be completed for each unique physical location of your clinic(s).

Completing these additional surveys will help increase the online visibility of your practice listing. While we highly encourage sharing enhanced demographic information, there is no requirement to do so.

Thank you in advance for your help keeping our directory up to date!

## Dental Office Deals (DOD)

**Did you know as a participating provider you have access to significant savings on supplies and services you already use at an exclusive rate for Delta Dental network dentists?**

Dental Office Deals (DOD) is an exclusive benefit for Delta Dental network dentists. We are excited to offer our participating dentists the opportunity to save on everyday expenses.

Dental Office Deals is a program that provides significant discounts in a variety of areas for qualifying Delta Dental dentists. The program offers discounts for many common dental practice needs, such as dental instruments, supplies, defibrillators, shipping, cellular services, payroll services, continuing education, and more with an average discount of 33% off retail prices.

The program is free to qualified participants and there is no cost to enroll with any selected business partners. New vendors and deals have recently been added!

**Want more information?** Visit [deltadental.com](https://deltadental.com) and log in to your account through the dentists dashboard on the top bar. Select Dental Office Deals at the bottom of the left column to access the DOD portal.



Welcome to the **Health through Oral Wellness Corner...**

a new space dedicated to sharing helpful program tips and reminders!

**Remember to reassess your patients every 12-14 months!**

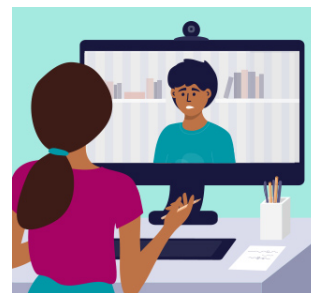
Please ensure your Health through Oral Wellness patients are being reassessed within 12-14 months of their last assessment. Patients not reassessed during this timeframe are at risk of being reassigned to their standard plan benefits. We appreciate your commitment to helping your high risk patients retain the extra preventative benefits they need!

**Click here to watch video**

## Save the date for our upcoming virtual provider workshops!

### Topics to include:

- helpful billing tips and tricks
- tips navigating Benefit Tracker and using the fax back option
- how to negotiate fees online
- network options
- Health through Oral Wellness and other program details
- and much more!



**Wednesday 10/27: 12:00 – 1:00**

**Thursday 10/28: 1:00 – 2:00**

**Save the date!** Your Delta Dental of Oregon service representatives will be hosting 2 virtual workshops via Microsoft Teams on Wednesday October 27<sup>th</sup> from noon to 1:00 and Thursday October 28<sup>th</sup> from 1:00 – 2:00. Watch your email for the official invitation. Enter for a chance to win an Amazon gift card. Learn helpful information and get the chance to ask questions. Please let us know which day you preference by sending an email to [RSVPdpror@deltadentalor.com](mailto:RSVPdpror@deltadentalor.com). More details to come via an official invite!

## Do you have our most current PPO fee schedule?

Delta Dental of Oregon's new PPO fees became effective August 1st, 2021. These updated fees were emailed to all contracted PPO offices with active email addresses on file. If you do not have the current fee schedule, please email [dpror@deltadentalor.com](mailto:dpror@deltadentalor.com) to request a copy.



### Provider Handbooks

[Dentist Handbook \(PDF\)](#)

### Past Newsletters

[DeltaDentalOR.com](http://DeltaDentalOR.com)

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