

Dental Office Update



Oregon | Fall 2019

2020 CDT changes

On Jan. 1, 2020, Delta Dental of Oregon (DDOR) will start using the new codes that the ADA has outlined in CDT-20. Please remember to add these new codes to your list of filed fees on your next update.

You can find specific benefit information and group limitations for each patient's plan in Benefit Tracker. Some plans may handle the codes differently than the DDOR standard contract. You can also find our standard contract and processing policies in Benefit Tracker.

Codes D1550, D1555, D8691, D8692, D8692 and D8694 *will be deleted* with CDT-20. DDOR will no longer accept these deleted codes after March 2020.

CDT-2020 code books can be purchased through the American Dental Association at ada.org.

Code	Description	Code	Description
D0419	Assessment of salivary flow by measurement	D8696	Repair of orthodontic appliance - maxillary
D2753	Crown - porcelain fused to titanium or titanium alloy	D8697	Repair of orthodontic appliance - mandibular
D5284 D5286	Removable unilateral partial denture	D8698	Re-cement or re-bond fixed retainer - maxillary
D6082 D6083 D6084 D6086 D6087 D6088	Implant supported crown	D8699	Re-cement or re-bond fixed retainer - mandibular
D6097	Abutment supported crown	D8701	Repair of fixed retainer, includes reattachment - maxillary
D6098 D6099 D6121 D6122 D6123	Implant supported retainer for metal FPD	D8702	Repair of fixed retainer, includes reattachment - mandibular
D6120 D6195	Implant supported retainer	D8703	Replacement of lost or broken retainer - maxillary
D6243	Pontic	D8704	Replacement of lost or broken retainer - mandibular
D6753	Retainer crown	D9997	Dental case management - patients with special health care needs

D6784	Retainer crown ¾	D1551 D1552 D1553	Re-cement or re-bond space maintainer
D7922	Placement of intra-socket biological dressing to aid in hemostasis or clot stabilization	D1556 D1557 D1558	Removal of fixed space maintainer

Questions?

Please contact the Delta Dental of Oregon dental customer service team toll-free at 877-277-7280 or email us at dental@modahealth.com.

PPO fee updates

We have an updated PPO fee schedule effective November 1st 2019. In addition to revising our general PPO fees, we have also created a specialty specific PPO fee schedule. For offices that have both general practice providers and specialists, you will now have two active PPO fee schedules.

If your office has not received a copy of the updated fees or you are interesting in becoming a PPO provider, please contact dental provider relations at 888-374-8905 or email us at dpr@modahealth.com.

PERS 2020 plan updates

Effective January 1st 2020 PERS will join the over 800,000 Delta Dental of Oregon members with our Health through Oral Wellness program. In addition to your PERS patients potentially qualifying for additional benefits, they will also have a new dedicated dental customer service phone number. This dedicated phone number may not be listed on all member ID cards so please add **844-827-7379** to your contact list for PERS customer service inquiries.

For more information on becoming a Health through Oral Wellness provider, please visit www.deltadentalor.com/oralwellness/providers or call 844-663-4433.

Oregon House Bill 2020: Dentists administering vaccines

HB 2220 will go into effect January 1, 2020, and authorizes trained and certified dentists to prescribe and administer vaccines. Although vaccinations will not be covered under the patient's dental plan, they may be billable to the medical carrier for possible reimbursement.

Thank you for helping update our dental provider directory

We'd like to thank each dental office that responded to our dental provider accuracy update request. Your participation is very important in helping us meet our goal of 100 percent accuracy so patients can easily find you.

We appreciate your time and thank you for helping us provide our members access to the highest quality of dental care throughout the state.

Provider Handbooks

[Oregon Dental Provider Handbook \(PDF\)](#)

[OHP Dental Provider Handbook \(PDF\)](#)

